



## SMS Terms & Conditions

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StrataTech Education Group and its affiliated schools (“StrataTech”, “we”, or “us”) SMS Terms & Conditions are between you and StrataTech, its subsidiary schools, and third-party affiliates. The SMS Terms & Conditions have the same effect as an agreement in writing and govern your participation in one or more of StrataTech’s SMS programs. Each of StrataTech’s SMS/text services includes sending text message(s) to StrataTech or its subsidiary schools and/or receiving SMS/text message(s) from StrataTech and/or its affiliates.

Please read these SMS/text message service Terms & Conditions carefully. By opting in to receive SMS/text messages from any StrataTech service, you agree to be bound by these terms and conditions.

### 1. Program Description

StrataTech Education Group utilizes multiple recurring SMS/text message services. When opting in to an individual service, you will receive SMS/text messages to your mobile number for that service.

- As a prospective student: to provide you with responses to inquiries, real-time texts to ask and answer questions related to the admissions process, and appointment confirmations.
- As a student: To deliver emergency notifications that affect the health and safety of the Campus community.
- As alumni: To deliver school updates and career opportunities.

Unsubscribing from one service does not affect subscriptions to other services.

### 2. Opt-In & Consent

You can opt-in to receive SMS/text messages from StrataTech by completing a web form or responding to an account setup request. By opting in, you provide your express written consent to receive recurring automated promotional and personalized marketing text messages from StrataTech at the mobile number you provided, even if your mobile number is registered on any state or federal Do Not Call list. You understand that consent is not a condition of any purchase or enrollment at the school.

### 3. Program Frequency

Message frequency will vary depending on the specific SMS/text messaging service. You can expect to receive approximately three (3) promotional and/or marketing messages per day.

### 4. Message & Data Rates

Message and data rates may apply. This means that your mobile carrier may charge you for sending and/or receiving text messages and for data usage. Please check with your mobile carrier for details regarding your specific plan.

### 5. Opt-out Feature

You can opt-out of any of our SMS/text services at any time. Just text “STOP” to the phone number. After you text “STOP” to us, we will send you an SMS/text reply to confirm that you have been unsubscribed from the specified service. After this, you will no longer receive SMS/text messages from us through that service. If you want to join again, just sign up as you did the first time or text “START,” and we will start sending SMS/text messages to you again.

### 6. Help

If you are experiencing any issues, you can reply to any SMS/text message with the keyword “HELP”, or you can get help directly from us by contacting at [tws.edu/contact/](https://tws.edu/contact/) or [rsi.edu/contact/](https://rsi.edu/contact/).



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### 7. Supported Mobile Carriers

StrataTech's SMS/text message services is supported by the following mobile carriers: AT&T, Bravado Wireless, Boost Mobile, C Spire, Cellular One of Northern Arizona, Colorado Valley Communications, Commnet Wireless, Evolve Broadband, Infrastructure Networks, Pine Cellular, PTCI, Southern Linc, Tampnet, T-Mobile, US Cellular, Verizon Wireless, Sprint, Boost Mobile, MetroPCS, U.S. Cellular, and Verizon. Please note that not all mobile devices or carriers may be supported.

### 8. Service Interruption

Wireless carriers and StrataTech are not liable for delayed or undelivered messages.

### 9. Costs

Message and data rates may apply for any messages sent to you from any StrataTech SMS/text service and to StrataTech from you. If you have any questions about your text plan or data plan, please contact your wireless carrier.

### 10. Privacy

Your use of any StrataTech SMS/text messaging services is governed by StrataTech's Global Privacy Policy. StrataTech will not ask you for, nor should you provide personally identifiable information, passwords, or any other confidential or sensitive information in SMS/text messages. StrataTech does not share your information with third-parties except where permitted by law, as governed by StrataTech's Global Privacy Policy. All mobile information you share with StrataTech will remain confidential and will only be used by StrataTech to assist you in a more efficient manner. If you have any questions regarding privacy, please read our privacy policy and supporting documentation located [stratatech.com/privacy-policy/](https://stratatech.com/privacy-policy/).